




Receive an SMS Relay call


Step-by-step instructions

1. To receive an SMS Relay call through the NRS, your caller will need to call the NRS on 133 677 and:
 - provide your number and name; and
 - ask to be connected to you.

2. You will receive the following SMS from the NRS from this number: 0481 612 432
“This is a message from the NRS. Someone is contacting you via SMS – Receive a call. Please reply to this message to start your NRS session.”

3.  Reply to the text:
“This is (your name). GA (Go ahead).”

4.  Wait for a text from your caller and ‘GA’ at the end of the message.

5.  If you need to answer, send another text.
Type ‘GA’ at end of every text if you want your caller to respond or type ‘SKSK’ (Stop Keying. Stop Keying) if you have finished your call.

6.



When you read SKSK from your caller, the call will be finished.