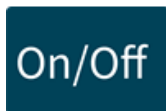




Make a TTY (Speak and Read) call

Step-by-step instructions

1.



For Uniphone TTY

Press the **dial** button. Pick up the TTY handset or plug in a headset. Dial **133 677** (or **1800 555 677** if calling an 1800 number).

For Superprint TTY

Press the black switch to turn on the TTY. Press **ctrl and 1**. Pick up the TTY handset or plug in a headset. Dial **133 677** (or 1800 555 677 if calling an 1800 number) then press the return key.

2.



Watch the TTY screen.

Wait to be transferred to a Relay Officer.

3.




Say the area code and phone number you want to call then say "go ahead".


4.




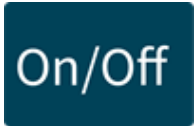
Wait for the Relay Officer to dial the number.

5. Watch the screen for the other person's greeting. You can also hear the other person's words or you can turn the volume down.
- Wait to read "GA" or hear "Go Ahead" before replying each time.

6.  Speak directly to the other person. Say "go ahead" when you want the other person to reply.

7.  To end the call, say "Goodbye".
- Read SKSK (Stop Keying. Stop Keying) – the other person saying 'goodbye'

8.  Read "RO here, would you like to make another call? GA"
- If yes, say the area code and phone number then "go ahead".

9.  If you don't want to make another call, turn off the TTY.
- For **Uniphone**, press shift and the TTY On/Off button.
- For **Superprint**, press the black switch and hang up handset.
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