



# Make a TTY (Type and Listen) call

## Step-by-step instructions

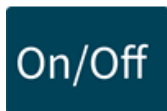
1.



### For Uniphone TTY

Press the **dial** button. Type **133 677** (or **1800 555 677** if calling an 1800 number).

Pick up the TTY handset or plug in a headset.



### For Superprint TTY

Press the black switch to turn on the TTY. Press **ctrl and 1**. Type **133 677** (or 1800 555 677 if calling an 1800 number) then press the return key. Pick up the TTY handset or plug in a headset.

2.



Watch the TTY screen.

Wait to be transferred to a Relay Officer.

3.



Wait to hear “Welcome to NRS, this is Relay Officer [Name]. Please enter the area code and number you wish to call. Go ahead”.

4.

Type the area code and phone number you want to call then say “GA” (go ahead).

5.



Wait for the Relay Officer to dial the number.

6.



Listen to the other person's greeting  
Wait to hear "Go Ahead" before typing your answer.

7.

Type your message to the other person and type "GA" when you want the other person to answer.

8.



To end the call, type "Goodbye, SKSK" (Stop keying, stop keying).

Listen to the other person saying 'goodbye'

9.



Hear "RO here, would you like to make another call? Go Ahead"

If yes, type the area code and phone number then "GA".

10.



If you don't want to make another call, type "No" and turn off the TTY.

For **Uniphone**, press shift and the TTY On/Off button.

For **Superprint**, press the black switch and hang up handset.