



Receive a TTY (Type and Read) call



Step-by-step instructions

1. To receive a TTY (Type and Read) call through the NRS, your caller will need to call the NRS on 133 677 and:
 - provide your number and name; and
 - ask to be connected to you.

2.



The TTY light flashes and will ring.

For Uniphone TTY

Press Shift and the TTY On/Off button and type 'Hello GA' (go ahead).

For Superprint TTY

Press the black switch to turn the TTY on and press the space bar on the TTY.

3.

Watch the TTY screen.

Read the Relay Officer's name and introduction and your caller's greeting.

4.

Type what you want to say then type "GA" when you want the caller to answer.

5.

Read the messages on the screen from your caller. Wait to read "GA" before answering each time.

6.



To end the call, type “goodbye SKSK” (Stop Keying. Stop Keying).

Read the caller’s goodbye and “SKSK” (Stop Keying. Stop Keying)— your caller has hung up.

7.



Turn off the TTY.

For Uniphone, press shift and the TTY On/Off button.

For Superprint, press the black switch and hang up handset.