



Prepare to Make a Video Relay call



Step-by-step instructions

1.



If you already have Skype downloaded on your device, skip to Step number 2.

If you don't already have Skype on your device:

Find and download Skype

- For desktops and laptops go to www.skype.com and click on the blue button **Download Skype**.
- For Android smartphones and tablets go to Google Play:
 - Tap the Search bar and type: "Skype"
 - Tap to select **Skype**
 - Tap **install** to download the app
- For iPhone and iPad users go to the Apple app store:
 - Tap the Search field and type: "Skype".
 - Tap to select the app.
 - Tap **Get** to download Skype
 - Tap **install** to add the app to your device or use Touch ID to install.

2.

Creating a Skype Account

If you already have a Skype account, go to Step 3.

Complete the details and create a **Skype** name for yourself.

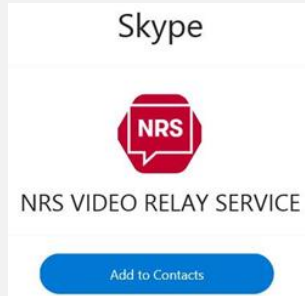
If you are using the NRS app, you can go to Step number 7.

3.

bit.ly/2SQSHw4

To access the **NRS VIDEO RELAY SERVICE** Skype contact, go to bit.ly/2SQSHw4.

4.



You will be taken to this window in **Skype**. Click on the blue **Add to Contacts** button.

5.



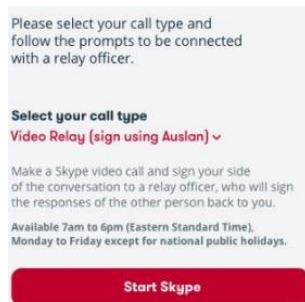
You will be asked to sign into **Skype**.

6.



NRS VIDEO RELAY SERVICE will now be added to your Skype contacts and you will be ready to make Video Relay calls.

7.



If you are using the NRS app, open the app and select the **Video Relay (Sign using Auslan)** option from the **Select your call type** menu, and then tap **Start Skype**.

The **NRS VIDEO RELAY SERVICE** contact will be automatically added.