



Call emergency services using Voice Relay

Step-by-step instructions

1.



Call **1800 555 727**, press **1**, and ask for Triple Zero (000).

2.



Tell the Relay Officer which service you need – Fire, Police or Ambulance.

3.



The Relay Officer will connect you to the Emergency Services Officer (ESO).

4.



Listen and answer the ESO's questions. The Relay Officer will help if the ESO can't understand you.

5.

Do not hang up until the Relay Officer tells you the call is finished.