



# Welcome to Access Hub

## Video transcript

Words spoken by voiceover and written in captions	Visual (includes Auslan interpreter signing the spoken words to the right of the video frame)
	<p>Before the video is played the following static images are shown:</p> <p>The web address: “accesshub.gov.au”</p> <p>An image of a computer screen with a photo of a seated woman who is sitting in a café looking at the screen of a smartphone.</p> <p>An Auslan interpreter stands to the right of the video frame.</p> <p>A white play symbol sits in a red button in the middle of the video frame.</p>
	<p>Visible in the video at all times is from left to right across the top:</p> <ul style="list-style-type: none"><li>• The Australian Government crest in black on a light blue disk,</li><li>• the Heading: “Welcome to Access Hub” and</li><li>• the Access Hub logo: A layered logo, the top layer being the words “Access Hub” in white letters, with a purple oval-like shape sitting underneath the title and a pink triangular shape with rounded edges on the bottom layer.</li></ul>
Welcome to Access Hub	No image.
Access Hub is a website with information for people who are d/Deaf,	<p>The web address: “accesshub.gov.au”</p> <p>An image of a computer screen which contains a photo of a seated woman who is sitting in a café looking at the screen of a smartphone.</p>

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hard of hearing, and/or have a speech impairment,	Photo of a Deaf young man standing in a kitchen signing towards a table sitting on the kitchen bench.
and need to communicate over the phone	Photo of a Deaf woman wearing a hearing aid typing on a keyboard of a desktop computer.
It also contains useful information for hearing people who need to communicate by phone	Photo of a smiling older woman who holds a smartphone to her ear.
with a person who is d/Deaf, hard of hearing, or has a speech impairment.	Photo of a Deaf man who is smiling while he looks at the screen of a mobile phone.
The National Relay Service (or NRS) is an Australian Government service	The National Relay Service (NRS) logo that contains three stacked rectangles on a grey background in this order - navy blue, red, navy blue which contain these words in white: "National Relay Service".
that provides options to communicate with a hearing person over the phone with the help of a Relay Officer.	A graphic diagram which contains in this order, an NRS User with a lap top computer, a relay officer with a telephone headset and computer keyboard and a receiver of a call who holds a landline telephone receiver to her ear and mouth.
On Access Hub, you'll find information about the different NRS options and access to these	<p data-bbox="676 1294 1442 1375">An image of a computer screen on which stylized icons of the 9 NRS options appear in this order:</p> <p data-bbox="676 1397 1442 1478">NRS Chat - a navy blue tablet, desktop computer and smartphone each with a green chat bubble on its screen.</p> <p data-bbox="676 1500 1442 1581">SMS Relay - a navy blue mobile phone with two chat bubbles in grey and green on its screen.</p> <p data-bbox="676 1603 1442 1684">SMS Relay (Text and Listen) - the SMS Relay icon plus an image of a green ear.</p> <p data-bbox="676 1706 1442 1809">NRS Captions - a navy blue tablet, desktop computer and smartphone each with a green telephone handset and speech bubble on its screen.</p> <p data-bbox="676 1832 1442 1912">Video Relay - a navy blue tablet, desktop computer and smartphone each with green hands signing.</p>

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	<p>Voice Relay - a navy blue tablet, mobile phone and landline phone. On the screen of the tablet and mobile phone is a green ear and speech bubble.</p> <p>TTY (Type and Read) - a navy blue teletypewriter which looks like a landline telephone with a small screen and keyboard. The handset rest on its cradle and the word 'Hello' appears on the screen.</p> <p>TTY (Speak and Read) - a navy blue teletypewriter which looks like a landline telephone with a small screen and keyboard. The handset is off its cradle and the word 'Hello' appears on the screen.</p> <p>TTY (Type and Listen) - a navy blue teletypewriter which looks like a landline telephone with a small screen and keyboard. The handset is off its cradle and a green ear sits above the teletypewriter.</p>
<p>You'll also find information about other communication options to match your needs,</p>	<p>Photo of an older man shown from the back. He is holding a tablet showing a person waving to him on a video call.</p>
<p>covering different technologies that you can use independently without the help of an NRS Relay Officer.</p>	<p>Photo of three people sitting around a table looking at their laptops. On the wall is a large dual screen showing a smiling man.</p> <p>Photo of a man shown from the back. In his hand is a smart phone. A smiling person appears on the screen of the smart phone.</p> <p>A smiling man sits on a sofa. He has a laptop on his lap. He is looking at the screen which is not visible and typing on the keyboard.</p>
<p>For more information visit <a href="http://accesshub.gov.au">accesshub.gov.au</a></p>	<p>The url: "accesshub.gov.au"</p>
<p>No words</p>	<p>The logo for the Department of Infrastructure, Transport, Regional Development, Communications and the Arts. On the left-hand side the logo shows the Australian Government crest in black and white. On the right-hand side in black are the following words "Australian</p>

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Government, Department of Infrastructure, Transport, Regional Development, Communications and the Arts”

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