



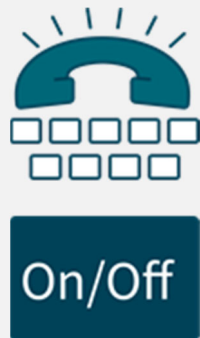
Receive a TTY (Speak and Read) call



Step-by-step instructions

1. To receive a TTY (Speak and Read) call through the NRS, your caller will need to call the NRS on 133 677 and:
 - provide your number and name; and
 - ask to be connected to you.

2.



For **Uniphone TTY** – light flashes and will ring.
For **Superprint TTY** – Press the black switch to turn the TTY on and press the space bar on the TTY.

3.



Pick up the TTY handset.
Say “Hello. Go ahead.”

4.

Watch the screen. You can also listen to the other person’s words or you can turn the volume down or up.
Read and hear your caller saying “Hello GA” (Go ahead).

5.



Speak directly to your caller.

Say “go ahead” when you want your caller to reply.

Read your caller’s messages on the screen and listen if you want.

Wait to read GA or hear “Go ahead” before replying each time.

6.



To end the call, say “Goodbye”.

Read and hear the caller’s goodbye.

Wait to see SKSK (Stop Keying. Stop Keying)—your caller has hung up.

7.



Turn off the TTY.

For Uniphone, press shift and the TTY On/Off button.

For Superprint, press the black switch and hang up handset.