



Receive a Video Relay Call

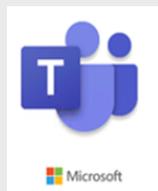


Step by Step Instructions

1.

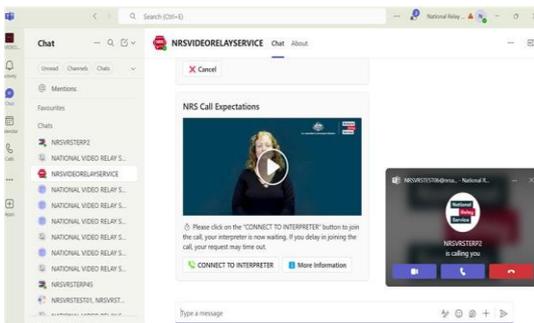
To receive a Video Relay call, your caller will need to call the NRS on 1300 149 715 and: provide your MS Teams contact name; and ask to be connected to you.

2.



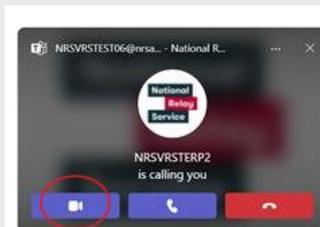
You must have **MS Teams** open.

3.



You will see a flashing alert on your screen.

4.



Click on the **video button** to start the call.

5.



The Relay Officer will sign you their name and what the other person says.

6.



Sign your response to the Relay officer.

7.



The Relay Officer will speak your response to the other person.

8.



Continue the call until you or your caller says "Goodbye"